Northallerton Business Improvement District

Baseline Agreements 2017-2022*

 Due to Local Government cost pressures, our initial proposal is that these costs are reviewed on an annual basis as per national BID guidance. The baselines here are for 2017/18.

The purpose of this baseline agreement is to set out, for the avoidance of doubt, the **STANDARD SERVICES** provided by Hambleton District Council within the BID area and to set the benchmark criteria against which the provisions of additional services will be assessed. These are services that the Council is required to undertake as part of statutory functions.

Any services provided by the BID levy are *complementary* to these baseline services.

Service	Street Scene
Head of Service	Gary Brown
Telephone	01609 788104
Email	Gary.brown@hambleton.gov.uk

Baseline activity	Street Scene related works within the Hambleton District.
Service specification	Street Scene related tasks on land which is maintained at public expense or by agreement with the Service. Manual Street Cleaning including sweeping, litter picking and emptying of dog and litterbins ranges from daily to monthly depending on location. Mechanical Street Cleansing ranges from daily to monthly depending on location. Collection and disposal of fly tipping is undertaken on an ad hoc basis, as a guide 1 investigation weekly. Provision of dog and litter bins to facilitate the service as required, as a guide 1 per month.
Statutory or discretionary?	Statutory
Timing of activity	Street Scene services are normally undertaken between the hours of 0600 – 1800 Monday to Sunday throughout the year. There is recognition of seasonal requirements and during periods of suspended residual and green waste collections over the winter period, staff who would normally operate these services would support Street Scene and undertake litter picking and fly tipping initiatives within the District.

Staffing and equipment	 6 Cleansing Operatives (Town, 2 vehicles) 2 Cleansing Operatives (rural, 2 vehicles) 4 Mechanical Sweeper drivers (2 vehicles, extended shift over 7 days) 1 vehicle misc. works Various hand held manual equipment 1 Waste and Street Scene Supervisor Winter supplement up to 16 staff for 3 periods of 1 week. 	
Key performance measures	Measure Emptying of dog/litter bins in accordance	
	with schedule	
	Litter clearance in accordance with schedule	
Non-compliance procedure	In house service	
Existing value of contract/ service	No contract, Street Scene budget approx. £740,000 for the district	i
Boundary area	The areas covered by the street scene services within the BID boundary are detailed in the map at Appendix 1.	
Proposed		
additional BID activity	Not yet known	
Cost of additional BID activity	Not yet known	