

Service	On-street car parking
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Baseline activity	On-street parking enforcement and maintenance		
Service specification	<ul style="list-style-type: none"> Enforcement of the on-street parking restrictions, including the pay and display zone, within the BID area. Maintenance of the signs and lines used to convey parking restrictions. 		
Statutory or discretionary?	Statutory		
Timing of activity	<p>The aim is to provide 2-3 hours of enforcement within the BID area per day. This fluctuates due to available staffing resource and is usually less on a Sunday when the pay and display charges are not effective.</p> <p>In 2020/21 there were 1073 visits in the BID area totalling 354.88 hours of enforcement time</p>		
Staffing and equipment	<p>2.5 x FTE Civil Enforcement Officers (66% of time spent on-street in 2020/21)</p> <p>1 x van for enforcement</p> <p>2.5 x handheld enforcement devices</p> <p>1 x Printer</p> <p>3 x body cameras.</p>		
Key performance measures	Measure	2019/20	2020/21
	PCN per visit rate (measure of compliance with parking restrictions)	0.98	1.30
Non-compliance procedure	N/A		
Existing value of contract/ service	The County Council provides a countywide allocation for the maintenance of signs and lines associated with parking management. In 2020/21 this budget was £55,000. The respective Area Highways Teams can access this funding throughout the year to facilitate works.		
Boundary area	As per agreed BID boundary		
Proposed additional BID activity	Not yet known		
Cost of additional BID activity	Not yet known		