

Northallerton Business Improvement District

Baseline Agreements 2022-2027*

- Due to Local Government cost pressures, our initial proposal is that these costs are reviewed on an annual basis as per national BID guidance. The baselines here are for 2022/23.
- These Agreements are also subject to change due to the Governments proposals for local government re-organisation, consultation for which is currently ongoing.

The purpose of this baseline agreement is to set out, for the avoidance of doubt, the **STANDARD SERVICES** provided by Hambleton District Council within the BID area and to set the benchmark criteria against which the provisions of additional services will be assessed. These are services that the Council is required to undertake as part of statutory functions.

Any services provided by the BID levy are *complementary* to these baseline services.

| | |
|------------------------|--|
| Service | Off-street parking enforcement |
| Head of Service | Steven Lister, Director of Leisure and Communities |
| Telephone | 01609 767033 |
| Email | Steven.Lister@hambleton.gov.uk |

| | | | |
|------------------------------------|--|----------------|----------------|
| Baseline activity | Off-street parking enforcement | | |
| Service specification | <ul style="list-style-type: none"> • Enforcement of the off-street parking regulations in car parks subject to parking orders which include pay and display and disc controlled in the BID area. <p>Note: Parking enforcement in the BID area is part of a Hambleton District wide basis parking enforcement Service Level Agreement.</p> | | |
| Statutory or discretionary? | Discretionary | | |
| Timing of activity | <p>The aim is to provide 9-10 hours of parking enforcement each week in the off-street car parks subject to a parking order in the BID area, so the Applegarth (Long and short stay) car parks.</p> <p>In 2019/20 there were 1005 visits to the car parks in the BID area, totalling approximately 500 hours.</p> | | |
| Staffing and equipment | <p>0.25 FTE Civil Parking Enforcement Officers (as part of District wide enforcement SLA) 1 x van shared use with wider on and off-street enforcement Each officer has a handheld enforcement device with printer and body camera</p> | | |
| Key performance measures | Measure | 2018/19 | 2019/20 |
| | Correspondence (response within 14 days) | 100% | 100% |

| | | | |
|--|--|-------|-------|
| | PCN's issued per visit (District wide) | 0.878 | 0.840 |
| | PCNS issued (Car parks in BID area) | 502 | 555 |
| | Visits (Car parks in BID area) | 827 | 1005 |
| Non-compliance procedure | Not applicable | | |
| Existing value of contract/ service | <p>In 2019/20 the pro-rata expenditure on providing off-street parking enforcement service in the BID area (as part of a District wide SLA) is £13,131.</p> <p>In 2019/20 the pro-rata income from enforcement notices (555 issued) in car parks included in the BID area (as part of a District wide SLA) was 15,197.</p> | | |
| Boundary area | As per agreed BID area | | |
| Proposed additional BID activity | Not yet known | | |
| Cost of additional BID activity | Not yet known | | |