

Northallerton Business Improvement District

Baseline Agreements 2022-27*

- Due to Local Government cost pressures, our initial proposal is that these costs are reviewed on an annual basis as per national BID guidance. The baselines here are for 2017/18.
- These Agreements are also subject to change due to the Governments proposals for local government re-organisation, consultation for which is currently ongoing.

The purpose of this baseline agreement is to set out, for the avoidance of doubt, the **STANDARD SERVICES** provided by Hambleton District Council within the BID area and to set the benchmark criteria against which the provisions of additional services will be assessed. These are services that the Council is required to undertake as part of statutory functions.

Any services provided by the BID levy are *complementary* to these baseline services.

Service	CCTV
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Baseline activity	Provision of CCTV coverage in Northallerton Town Centre
Service specification	<p>The CCTV service is run by Hambleton District Council. The Council monitors 20 cameras in the Northallerton BID area and is responsible for the maintenance of these units. The cameras cover:</p> <ul style="list-style-type: none"> • The High Street / Friarage Street / Zetland Street (8 cameras) • The Applegarth (2 cameras) • Romanby Road (1 camera) • East Road (4 cameras) • Elder Road (4 cameras) • Low Gates (1 camera) <p>The service also supports a Shop Watch Scheme with 15 shops signed up to the service from the Northallerton BID area.</p> <p>The service also supports the voluntary operation Street Angels who deploy a team of volunteers on Saturday nights to support vulnerable people during the night time economy.</p>
Statutory or discretionary?	Discretionary

Timing of activity	<p>The cameras are manned 96 hours a week (every day except Christmas Day) and recording 24/7. Recordings are retained for 31 days.</p> <p>The manned hours are as follows: Monday, Tuesday and Wednesday – 10:00-22:00 Thursday – 11:00-23:00 Friday - 10:00-04:00 Saturday – 09:00-04:00 Sunday – 10:00-17:00</p>	
Staffing and equipment	<p>3 x CCTV Operators (32 hours p/w), plus two casual CCTV Operator to cover absences. Equipment: a CCTV Control Room; 47 Cameras (throughout the district), deployable mobile cameras to install in hotspot locations</p>	
Key performance measures	Measure	
	A manned CCTV service	96 hrs per week
	An ongoing, responsive support to Shop Watch Members	15 members
Direct support to Street Angels	Saturday nights	
Non-compliance procedure	<p>The CCTV service is governed by the Public Area Closed Circuit Television Code of Practice which is overseen by the procedures of the Surveillance Camera Commissioner. It works as part of a partnership between Hambleton District Council and North Yorkshire Police and partners in dealing with public disorder, crime, anti-social behaviour and fear of crime.</p> <p>The Code of Practice observes the obligations imposed by the Human Rights Act 1998, the Protections of Freedoms Act 2012 under Section 163 of the Criminal Justice and Public Order Act 1994 which creates the power for local authorities to provide CCTV coverage for the purposes of crime prevention.</p>	
Existing value of contract/ service	Budget annually circa £135k (this is for the whole district).	
Boundary area	As per agreed BID boundary	
Proposed additional BID activity	Not yet known	
Cost of additional BID activity	Not yet known	